

**Overview & Scrutiny Committee  
Suggestions for Work Programme 2006/7**

<b>When</b>	<b>Issue</b>	<b>Detail</b>	<b>Outcome</b>
<b>February 2007</b>	<b>Closed Circuit Television</b>	The Corporate Strategy says that the council will maximise the effectiveness of existing CCTV installations & develop criteria for the future extension of it through partnership where possible.	The Committee could examine how CCTV is currently utilised, how effectiveness could be maximised and make on recommendations on working with partners
<b>February 2007</b>	<b>POVA ( Protection of Vulnerable Adults)</b>	There is a requirement within Department of Health and Home Office guidance that members are aware of issues relating to the protection of vulnerable adults at a strategic level. At the Executive on the 14th November 2005 it was agreed the ASC Scrutiny Committee should consider the annual report for 2005 and should consider the report for each year. It is therefore proposed that the O&S Committee receive the Annual report for 2006 which reports upon the work of the Multi- disciplinary adult protection committee.	The committee could review the report and comment on any areas of concern.
<b>April – July 2007</b>	<b>Customer Services</b>	The Executive will soon be receiving proposals on how our customers contact can be improved. The aims of this review are to modernise existing customer contact arrangements through the use of new technology and sharing accommodation with other services in particular the library service.	Once agreed by the Executive the O&S Committee could monitor the implementation of the proposal, to ensure that they are delivering more efficient, effective customer contact facilities & longer term processes.

<b>April 2007</b>	<b>Older Peoples Housing Strategy</b>	Review and update of strategy with particular reference to links with care agenda and corporate initiatives	<ul style="list-style-type: none"> <li>• Recommendations for improved links with community care</li> <li>• Recommendations for improved provision</li> <li>• Recommendations for improved funding</li> </ul>
<b>April 2007</b>	<b>Review the Online Consultation Pilot</b>	<p>The consultation team acquired SNAP on-line consultation software in early 2004 as part of a West London Alliance e.govt project. More recently we have developed 'Consultation Tracker' our on-line consultation database. We have also, (this year), recruited another Citizens' Panel.</p> <p>Although we have completed ten on-line consultations, we recognise that SNAP has a number of inherent problems that we have been unable to resolve.</p> <p>Many local authorities have gone for an overall IT solution and we have been looking at a number of suppliers. We were awarded some money from the Chief Executives Performance Fund and we are likely to purchase an external software solution called Citizen Space Local. This service would enable us to link:</p> <ul style="list-style-type: none"> <li>• More effective on-line consultations</li> </ul>	<ul style="list-style-type: none"> <li>• Review of pilot and how it is functioning</li> <li>• Identify opportunities for further development</li> <li>• Make recommendations on mainstreaming this aspect of Brent's consultation programme</li> </ul>

		<ul style="list-style-type: none"> <li>• A more interactive database of consultation</li> <li>• Continuous on-line recruitment for the Citizens' Panel</li> <li>• The creation of a separate e.consultation panel for Brent.</li> </ul> <p>Funding only exists for one year - so the fundamental aspect of this pilot project is will it prove its worth and attract future mainstream funding?</p>	
<b>June – September 2007</b>	<b>Library Services</b>	The Corporate Strategy 2006 -10 identifies moderising the provision of libraries in Brent to reflect the information and leisure needs of a diverse, urban community as a priority. It emphasises the use of new information technology to provide an integrated approach to customer services. A draft Library strategy is currently being prepared for the Executive to be agreed early in the new year.	The Committee could review how the Library Strategy is being implemented and consider whether or not it is be able to deliver on the outcomes identified in the corporate strategy.
<b>June 2007</b>	<b>Housing Diversity Strategy</b>	Strategy needs to be reviewed, updated and broadened to encompass more than ethnicity (e.g. to address issues around disability, age, gender).	<ul style="list-style-type: none"> <li>• Recommendations for improved links with wider council policy/activity, especially within community care.</li> <li>• Recommendations for improved access to services across the range of target groups</li> </ul>